INTRODUCING NEW FEATURES IN 2018!
AVAILABILITY AND RESPONSE
FORECAST STAFFING AVAILABILITY FOR FUTURE CALLS IN REAL TIME
SEE WHO IS EN ROUTE TO CURRENT EMERGENCIES

WHAT DOES EDispatches DO?
AUDIO TONE-OUTS TO ANY PHONE
CAD MESSAGES TO WIRELESS DEVICES
MASS MESSAGING

WHAT CAN WE OFFER YOU?
APP • PHONE CALL • TEXT ALERTS
ENHANCED CAD RELAY
STREAMING AUDIO • MASS MESSAGING
NO DISPATCH INVOLVEMENT
COMPATIBLE WITH ANALOG & DIGITAL
FREE, US-BASED TECH SUPPORT
EQUIPMENT PROVIDED AT NO COST

PROVEN RELIABLE SINCE 2004 | SERVING THOUSANDS OF DEPARTMENTS WHO “NEVER MISS A CALL”

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eDispatches should be used as auxiliary notification and is not intended to replace traditional communications systems
Our reliable secondary notification system will send your audio dispatch and/or CAD message to your wireless device via mobile app, phone call or text notification. You will receive your dispatch anywhere in the world where you have cellular coverage. We provide service to thousands of departments throughout the USA and Canada and our system is completely automated*. Reception issues with your tone & voice pager? Do your members commonly forget their pager or radio? eDispatches is for you!

Features

- App Notifications turn your mobile device into a pager with replay, mapping/routing and live streaming audio of your radio traffic.
- Administrative login allows for account management via mobile device or computer.
- NEW! Availability feature allows members to set their status so officers can forecast available members for future incidents.
- NEW! Response feature allows personnel to indicate they are en route to a call or are unable to attend. At-a-glance knowledge of “Who and how many?”
- Receive phone calls with your audio dispatch message.
- Receive Text Notifications with your audio dispatch and/or CAD message
- Priority Text Messaging allows you to send your own unique messages to your agency.
- Receive your dispatches anywhere in the world where you have cell service.
- Listen to previous dispatches.
- Receive a daily email with recordings of all audio dispatches.
- Enhanced CAD Relay makes complex CAD messages easy to read and adds one-touch mapping & routing, as well!
- Priority Blast Voice Mass Messaging to send your own recorded messages to your department via landline, cell or app.

1. Your dispatcher transmits your alarm and/or CAD message just like always.

2. Your pager might not alert, but...

3. eDispatches records the dispatch, relays the CAD message and begins member notification. Your device will receive the audio dispatch and CAD message within seconds. Take advantage of the single device no one ever forgets!

Key FAQ’s

Q: Do I have to sign a long term contract?
A: We have no contract to sign, cancel at anytime.

Q: What equipment do I need?
A: All necessary equipment is provided for FREE and includes a lifetime guarantee. If you discontinue service, we simply require you to return our equipment.

Q: Can my department try eDispatches for free?
A: Yes! All departments receive a free minimum 30-day trial of the system. We pay all shipping costs (even to send it back if you choose not to subscribe). Trial is 100% FREE.

Q: What do I need to know about computers?
A: All you need is a very basic understanding of how to use a computer and to plug in some wires.

Q: What if I need help?
A: Our FREE, US-based technical support staff is available to assist you right over the phone!

*Enhanced CAD Relay may require initial configuration with the dispatch center.